

Training: Managing Data Management (Ref DM-D01)		
Date: Jun 10-11 9.00-16.00	Location: Copenhagen (TBD)	9.500 DKK
Objective	To provide tools for managing and optimizing data management processes. To develop sourcing, processes and system strategies.	
Format	Classroom training: lectures, discussion and case work. Participants are welcome to submit or bring their own cases, examples and questions.	
Teacher	Anders Mortin, TriTiCon	
Target Audience	Sr Data Managers, DM team leads, Functional Managers and Line Managers with DM as an area of responsibility who are looking to develop their capability to lead and develop a DM unit and/or improve sourcing and oversight capabilities.	
Course scope	Day 1  1. Current and future DM — Trends, challenges and changes i. Business (organizational, trial designs, sourcing) ii. Regulatory focus and expectations iii. The role of data management, key skills, processes, technology 2. Data Management Business Planning i. The role of a department/team business plan ii. Suggested components and considerations 3. Action planning — Part I i. Facilitated work / team-work with individual example/case/challenge (If preferred, a case will be provided) 4. Sourcing options, strategies and vendor relationship set-up i. System and service sourcing options and considerations ii. Sourcing strategies and vendor selection iii. Relationship set-up and management iv. Oversight — responsibilities and activities  Day 2  5. Systems Strategies and Management i. System components overview ii. Sourcing and hosting iii. System ownership, requirements and validation 6. Risk Management in Data Management i. Risk Management, ICH requirements in DM context ii. Risk areas and suggested methods 7. Action planning — Part II i. Facilitated work / team-work with individual example/case/challenge 8. Optimizing data management i. Processes monitoring and continuous improvement methods ii. Measurements and methods - KPIs, KQIs, RBM iii. Quality Management 9. Summary and takeaways	